

dataformat.com Web Services Rates as of Jan. 1, 2010

PubMan Hosting Rates

Level	No. of document transactions (up to)	Database Size (up to)	Cost per mo.
Tier 1	40,000	20Gb	\$139
Tier 2	80,000	30Gb	+ \$39
Tier 3	120,000	40Gb	+ \$78
Each additional 40K document transactions or 10Gb of database size.			+ \$39
Hosting Options			
SSL encryption			+ \$29

Web Application Hosting Rates

Level	No. of page views (up to)	Database Size (up to)	Throughput per mo. (up to)	Cost per mo.
Tier 1	50,000	20Gb	10GB	\$139
Tier 2	100,000	30Gb	15GB	+ \$39
Tier 3	150,000	40Gb	20GB	+ \$78
Each additional 50K page views or 10Gb of database size or 5Gb of throughput.				+ \$39
Hosting Options				
SSL encryption				+ \$29

Colocated Server Rates

Servers (est.—prices may vary w/performance requirements)	Cost per mo.
First Server	\$999
Each additional server	+ \$499

Definitions

Document transaction. Any time a document in a PubMan system is viewed, exported, or updated.

Page view. Each time an individual page in a web site is viewed.

SSL encryption. Secure Sockets and Layers encryption (to keep your sensitive information safe).

What Tier am I?

You will be charged at the tier that *all* of your usage requirements fall within. If your usage needs exceed any one allowance in a given tier during a six month period, your cost will be at the next tier. You will be given your database size and usage statistics monthly so you are aware of your service levels.

What Our Service Includes

- Three deployments of your web application or PubMan CMS systems *and* databases: a development version, a test version, and the live/production version. You will be able to

preview new releases and site functionality on the test sites before promoting them to the live/production site.

- Redundant on- and offsite backups. We maintain daily backups of your software and databases and store 1 weeks worth of backups onsite plus a 2nd week offsite.
- A state-of-the art hosting infrastructure housed in a secure, climate-controlled environment, used *exclusively* for dataformat.com client systems and applications.
- 24/7 monitoring and maintenance.
- Generous space and bandwidth allowances.

System Details

Bearing in mind that architecture solutions are fluid and change as new hardware comes along and implementation practices change, you might be wondering: What am I paying for? For the curious, here are some facts about the current environment your applications are running in:

- The infrastructure is housed in a dedicated space with its own power circuits and air conditioning unit.
- All servers have redundant power supplies and are connected to UPS units with the capacity for 15 minutes or more of backup power supply.
- All internet traffic comes and goes through a state of the art firewall connected to two managed switches—one that's live and one that's a failover.
- The network uses iSCSI for data transfers. (Read: Data moves around fast.)
- One server is dedicated to domain control and DNS, and running the backup software console.
- One server provides failover for domain control and DNS, and provides a home for our source code control system (SVN) where all your PubMan or web application code is kept.
- Rack mount web servers are used for hosting web applications. Most are dual processor cpus running Microsoft Server 2008 (64 bit).
- One server is dedicated to database transactions. It is a dual Quad Xeon machine with 32GB of memory and RAID 10 storage, running Microsoft SQL Server 2008.
- Data storage is handled by a RAID 10 iSCSI SAN.
- On site backups are stored on the SAN (daily), and a NAS is used for off site backups (weekly).
- The separate development and testing architecture has its own web servers and database server.

Also keep in mind the following:

- We provide web services for IDM clients *exclusively*.
- All of our maintenance and support staff are familiar with *your* application and environment.